YNPS PET CARE LLC

Pet Care Service Terms & Conditions

1. Services and Booking
YNPS offers pet-care services. Requests are not bookings until YNPS expressly confirms them.

2. Client Responsibilities
Clients must provide current, adequate information regarding their pet as well as properly filling out emergency sheets.

3. Changes and Additional Pets
YNPS reviews additional pets, services, and schedule changes case by case and requires acceptance. Extra charges must be communicated as applicable.

4. Medication
Medication services require written instructions and authorization. YNPS may decline unsafe or inadequately documented requests and does not replace veterinary treatment.

5. Emergency Authorization
YNPS uses a separate emergency form. With the relevant signed authorization, YNPS may provide authorized pet CPR and first aid and arrange emergency transportation while attempting to contact the owner. Without the signed authorization, YNPS's stated procedure is to seek direction from an authorized person before interventions covered by the form. SEE POLICY FOR MORE INFORMATION

6. Home Access and Cameras
Access arrangements are agreed individually. If access fails, YNPS will contact the client and attempt reasonable resolution. Lawful security recording is permitted; clients remain responsible for compliance with recording and privacy laws.

7. Safety and Weather
Unsafe animal behavior is evaluated case by case. YNPS may modify or delay services when safety, severe weather, or travel conditions require it and will attempt to notify the client. SEE POLICY FOR MORE INFORMATION

8. Contractors and Transportation
YNPS may use authorized independent contractors who may be on *Our Team* on our website ynpspetcare.com.

9. Payment
SEE POLICY FOR MORE INFORMATION

10. Cancellation and Holidays
SEE POLICY FOR MORE INFORMATION

11. Incidents, Damage, and Insurance
SEE POLICY FOR MORE INFORMATION

12. Photos and Agreement
We will always seek permission before doing anything with client photos. We will only take photos during service and send them to the client post-service via Daily Journal Entry.

13. Contact
YNPS Pet Care LLC | Doylestown, PA | info@ynpspetcare.com